

Frequently Asked Questions (FAQ)

How do I update or correct information in my Rental Pre-Application?

To update or correct information on your Rental Pre-Application prior to Monday, October 7, 2024, at 5:00PM (PST), please resubmit a pre-application by going to madrone.rcdhousing.org. Duplicate household applications will be removed from the lottery and the last one submitted will be the one accepted.

Will applications be selected by lottery, or on a first come, first served basis?

Rental Pre-Applications will be selected by lottery involving all applicants who submitted a Rental Pre-Application by the deadline of Monday, October 7, 2024, at 5:00PM (PST). The waiting list from which applicants will be invited for an interview is in the order of the lottery results and after the Alameda County preference is applied. The waiting list may be capped at the next 500 applicants after initial occupancy so it's possible not all applicants will make the ultimate waiting list.

When will I hear back on the status of my Rental Pre-Application?

If you submitted a Rental Pre-Application by the deadline of October 7, 2024, at 5:00PM (PST), you will receive an email or postcard by November 15, 2024, informing you of your result from the lottery for the waiting list.

When will Madrone Terrace open?

Construction is projected to be complete by early January 2024 and move-in will occur shortly after that. Please note, however, that construction completion is always subject to delay.

What are the rent and income requirements?

Eligibility is income-restricted, as are rents, in accordance with the California Department of Housing and Community Development, City of Fremont, the County of Alameda, and other funding regulations. Applicants must be able to demonstrate an ability to pay rent, which typically means that total household income is at least two (2) times the rent. Reasonable accommodations may apply to this requirement on a case-by-case basis. Maximum income restrictions can be found at madrone.rcdhousing.org.

Do you accept Section 8 or other forms of rental vouchers or subsidies?

Yes, Madrone Terrace accepts Section 8 (Housing Choice Vouchers) and other forms of rental vouchers and subsidies.

How do I qualify for the housing?

Detailed information on qualifying to live at Madrone Terrace can be found in the attachments available online at madrone.rcdhousing.org.

Does Madrone Terrace have apartments that are restricted for specific populations?

Twenty (20) apartments are reserved for households currently experiencing homelessness with a serious mental disorder per the State's No Place Like Home program (NPLH). Referrals for these apartments come directly from Homestretch, the Alameda County's Coordinated Entry System administrator, and are not part of this application and lottery process.

How do I apply to another RCD property?

To apply for housing at another RCD property, please visit us online at rcdhousing.org/find-housing.