***** DO NOT REPLY DIRECTLY TO THIS EMAIL ADDRESS *****
***** YOUR EMAIL WILL NOT BE DELIVERED OR READ *****

Thank you for your inquiry. Please refer to the frequently asked questions below concerning the application process for Sango Court. If your question is not answered below, please email **contact@rcdhousing.org**.

- Sango Court Leasing Team

Frequently Asked Questions (FAQ)

How do I update or correct information in my Rental Pre-Application?
To update or correct information on your Rental Pre-Application prior to Monday, April 24, 2023, at 12:00 Noon (PST), please resubmit a pre-application by going to sango.rcdhousing.org.

If you only need to update or correct your email or mailing address after the above date, please forward your original application confirmation email to contact@rcdhousing.org, along with your updated contact information. You will have an opportunity to update other fields in the Rental Pre-Application if you are selected by the lottery for an interview.

Will applications be selected by lottery, or on a first come, first served basis?
Rental Pre-Applications will be selected by lottery involving all applicants who submitted a Rental Pre-Application by the deadline of Monday, April 24, 2023, at 12:00 Noon (PST). The waiting list from which applicants will be invited for an interview is in the order of the lottery results. The waiting list will be capped at 800 applicants so it's possible not all applicants make the waiting list.

When will I hear back on the status of my Rental Pre-Application?
If you submitted a Rental Pre-Application by the deadline of Monday, April 24, 2023, at 12:00 Noon (PST), you will receive an email or postcard between April 26 and May 3, 2023, informing you of your result from the lottery for the waiting list. When we arrive at your lottery number in the waiting list, you will be contacted to come to the leasing office for an interview and to fill out a more comprehensive application.

When will Sango Court open?
Construction is projected to be complete by August 1, 2023, and move-in will occur shortly after that. Please note, however, that construction completion is always subject to delay.

What are the rent and income requirements?
Eligibility is income-restricted, as are rents, in accordance with the Low Income Housing Tax Credit program and other funding regulations. Applicants must be able to demonstrate an ability to pay rent, which typically means that total household income is two (2) times the rent. Reasonable

accommodations may apply to this requirement on a case-by-case basis. Maximum income restrictions can be found at sango.rcdhousing.org.

Do you accept Section 8 or other forms of rental vouchers or subsidies?
Yes, Sango Court accepts Section 8 (Housing Choice Vouchers) and other forms of rental vouchers and subsidies.

How do I qualify for the housing?
Detailed information on qualifying to live at Sango Court can be found in the attachments available online at sango.rcdhousing.org.

Is Sango Court open to students?
You will generally not be eligible for housing at Sango Court if all members of your household are full-time students.

Does Sango Court have apartments that are restricted for specific populations?
Forty-four (44) apartments are reserved for households currently experiencing homelessness. Seven (7) apartments are reserved for homeless veterans. Referrals for these apartments come directly from the Santa Clara County Office of Supportive Housing and the Veterans Administration, respectively, and are not part of this application and lottery process.

How do I apply to another RCD property?
To apply for housing at another RCD property, please visit us online at rcdhousing.org/find-housing.