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***** YOUR EMAIL WILL NOT BE DELIVERED OR READ *****

Thank you for your inquiry. Please refer to the frequently asked questions below concerning the application process for Empyrean Towers. If your question is not answered below, please email contact@rcdhousing.org.

- Empyrean Towers Leasing Team

Frequently Asked Questions (FAQ)

How do I update or correct information in my Rental Pre-Application?

To update or correct information on your Rental Pre-Application prior to Monday, November 4, 2019 at 12:00 Noon (PST), please resubmit a pre-application by going to empyrean.rcdhousing.org.

If you only need to update or correct your email or mailing address after the above date, please forward your original application confirmation email to contact@rcdhousing.org, along with your updated contact information. You will have an opportunity to update other fields in the Rental Pre-Application if you are selected by the lottery for an interview.

Will applications be selected by lottery, or on a first come, first served basis?

Rental Pre-Applications will be selected by lottery involving all applicants who submitted a Rental Pre-Application by the deadline of Monday, November 4, 2019 at 12:00 Noon (PST). The waiting list from which applicants will be invited for an interview is in the order of the lottery and after the various funder preferences have been applied.

When will I hear back on the status of my Rental Pre-Application?

If you submitted a Rental Pre-Application by the deadline of Monday, November 4, 2019 at 12:00 Noon (PST), you will receive an email or postcard between November 11 and November 25, 2019 informing you of your result from the lottery for the waiting list.

When will Empyrean Towers open?

We anticipate completing construction in March 2020. Move-in dates will occur shortly thereafter.

What are the rent and income requirements?

Eligibility is income-restricted, as are rents, in accordance with the Low Income Housing Tax Credit program and other funding regulations. Applicants must be able to demonstrate an ability to pay rent, which typically means that total household income is two and one-half (2.5) times the rent. Reasonable accommodations may apply to this requirement on a case-by-case basis. Maximum income restrictions can be found at empyrean.rcdhousing.org.

Do you accept Section 8 or other forms of rental vouchers or subsidies?

Yes, Empyrean Towers accepts Section 8 (Housing Choice Vouchers) and other forms of rental vouchers and subsidies.

How do I qualify for the housing?

Detailed information on qualifying to live at Empyrean Towers can be found in the attachments available online at empyrean.rcdhousing.org.

Is Empyrean Towers open to students?

You will generally not be eligible for housing at Empyrean Towers if all members of your household are full-time students.

Does Empyrean Towers have apartments that are restricted for specific populations?

Empyrean Towers is committed to providing a certain number of apartments for households experiencing homelessness. This on-line Rental Pre-Application process **does not apply** to these apartments. These apartments are leased via direct referrals from the Alameda County Home Stretch Coordinated Entry Program. Access to that program and other housing opportunities can be accessed by calling 211.

How do I apply to another RCD property?

To apply for housing at another RCD property, please visit us online at rcdhousing.org/find-housing.